

UBAID AHMED AWAN

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📍 Location: Islamabad, Pakistan

Technical Proficiencies

- **Programming Languages** Expertise in PHP, Laravel, MySQL, WordPress, jQuery, JavaScript, AJAX, HTML, and CSS.
- **Cloud & Development Tools** Proficient in AWS, Google Cloud, Git, and GitHub.

Professional Experience

- **DexterCode LLC, Software Development Team Lead** **Sept 2020 – Present**
 - **Strategic Leadership:** Orchestrated the development life cycle for multiple strategic projects, consistently achieving a 95% on-time delivery rate.
 - **Technical Expertise:** Leveraged in-depth knowledge of PHP, Laravel, Shopify, WordPress, HTML/CSS, JS, and AWS to troubleshoot and resolve complex technical issues.
 - **Coding Mentorship:** Served as a go-to expert for team members on technical challenges, leading frequent knowledge-sharing sessions and one-on-one coaching.
 - **Laravel and PHP Guidance:** Provided architectural guidance and code reviews for Laravel and PHP projects, ensuring optimal performance and security measures.
 - **E-commerce Solutions:** Advised on best practices for Shopify implementations, leading to a 15% increase in client e-commerce conversion rates.
 - **Front-End Development:** Assisted team members with front-end technologies like HTML/CSS and JS, significantly improving webpage load times and user experience.
 - **Cloud Computing:** Played a pivotal role in the migration and management of cloud services on AWS, optimizing operational efficiency by 30%.
 - **Team Development:** Fostered a culture of continuous learning and development, which contributed to a 20% improvement in team performance metrics.
 - **Stakeholder Collaboration:** Facilitated effective communication between business analysts, architects, and developers, streamlining project efficiency.
 - **Process Optimization:** Implemented Agile methodologies that led to a 40% reduction in project backlog.

- **Comprehensive Documentation:** Authored and updated critical system documentation including user guides, API specifications, and architectural schematics.
- **Tier-3 Support:** Delivered exceptional third-tier technical support, resolving 98% of escalated issues within the initial response timeframe.
- **Corporate Research and Investigations Limited, Junior Web Developer**
Jun 2019 – Aug 2020
 - Custom Web Development: Engineered robust PHP websites and specialized web portals such as HRMIS and Audit Portal, serving over 2,000 users across the organization.
 - Cloud Infrastructure Management: Administered and optimized AWS EC2 instances, reducing operational costs by 25%.
 - UI/UX Collaboration: Led the front-end development, collaborating with UI/UX designers to deliver intuitive interfaces, thereby enhancing user engagement by 15%.
 - Quality Assurance: Established and executed a comprehensive testing protocol, which led to a 20% reduction in post-launch bugs and issues.
- **2 Web Design WordPress Developer** **Sept 2018 – May 2019**
 - WordPress Expertise: Designed and launched over 30 WordPress websites, enhancing the digital presence for clients in diverse industries.
 - Client Support: Implemented an efficient troubleshooting process, reducing ticket resolution time by 50%.
 - Collaborative Design: Partnered with graphic designers to implement design frameworks that improved site usability and aesthetics.
 - Quality Control: Conducted meticulous QA testing, leading to an overall improvement in website performance metrics by 10%.

Academic Credentials

- **Bachelors of Computer Science** **2014 – 2018**
Bahria University, Islamabad
- **Faculty of Science (F. Sc)** **2011 – 2013**
Preston Intermediate College, Hyderabad